promero

Leader in Cloud-Based Call Center Software

"Promero provides best in class products and flawless support"

GenX Technologies

BEST IN CLASS SOFTWARE

- Oracle Service Cloud
- Enghouse Interactive CCSP
- Oracle Contact Center Anywhere
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- Aspect Zipwire
- Aspect CXP
- Voxeo
- CallMiner Eureka
- Pipkins Vantage WFM
- RiverStar Business Process
- Salesforce CRM
- Zoho CRM

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Overview

Promero is a highly experienced technology reseller and management service company that specializes in call center software. Promero works closely with customers to carefully define their unique business requirements. Because Promero is free to select the best products from the best vendors, customers gain valuable insight into the latest technology and save hundreds of thousands of dollars when using Promero's managed platform or on premise solution.

Promero Pioneered the Industry

Promero pioneered cloud deployed call center software in 1999. Promero's experienced staff has configured, deployed, supported and customized hundreds of client platforms. Promero continues to enhance its call center software portfolio each year with the world's finest software solutions. Promero can provide a complete turn-key solution to fit the needs of any size call center or budget.

100% Uptime

Promero provides 100% uptime of its call center platform through its redundant cloud call center operations deployed in industry leading Verizon NAP of the Americas datacenter, Verizon Signature datacenter and Peak10 datacenter. Promero includes 15 minute SLA response time to critical issues with same day or next day response to low priority requests. Unlike other providers, Promero's scheduled maintenance of system applications has little or no effect on your operations.

Commercial Flexibility

A key differentiator with Promero services is its complete flexibility to rapidly scale services on an 'as needed' basis. Customers with seasonal spikes in traffic are easily accommodated at Promero. Promero offers solutions, managed services for platforms at the customer's site or Promero's call center solutions secure datacenter.

Promero

Free Consultation

World Class Solutions

SMB to Enterprise Welcome

No Long Term Contract

No Up-Front Capital Expense

Instant Scalability

24/7 Support

Contact Promero

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For more information, visit:
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Promero - the Leader in Cloud-Based Center Software Solutions